

SERVICE 016

**FREE
ANONYMOUS
CONFIDENTIAL**



24 hours



7 days a
week



53 languages

Find out about what to do in a **case of violence against women:**

- Violence in a partner or ex-partner
- Domestic violence (or violence in the family environment)
- Sexual violence
- Harassment
- Trafficking of women and girls for the purpose of sexual exploitation
- Female genital mutilation
- Forced marriage

016 ATENCIÓN A VÍCTIMAS
DE VIOLENCIA CONTRA LAS MUJERES



NIPO en línea: 048-23-017-9



Telephone: **016**



WhatsApp: **600 000 016**



Email: **016-online@igualdad.gob.es**



Online chat: **violenciagenero.igualdad.gob.es**

From Monday to Sunday:

Specialized legal service: from
8 a.m. to 10 p.m.

Counseling service and
immediate psychosocial care:
24 h

Your personal data will not
be requested, nor will the
call be recorded

If you want to file a **report:**
call the nearest Police or
Civil Guard, Duty Court or
Prosecutor's Office.

In case of an **emergency,**
call 112.

Accessible to people with
**hearing and/or speech
disabilities and low vision:**

- SVisual
- Telesor



Twitter: **@DelGobVG**



Instagram: **@DelGobVG**



Facebook: **Delegación
del Gobierno contra la
Violencia de Género**

